



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.A. DEGREE EXAMINATION - SOCIAL WORK

THIRD SEMESTER – NOVEMBER 2013

SW 3810 - HUMAN RESOURCE MANAGEMENT (HRM)

Date : 05/11/2013
Time : 9:00 - 12:00

Dept. No.

Max. : 100 Marks

SECTION A

Answer All questions. Answer to each question should not exceed 50 words. All questions carry equal marks. 10 x 2 = 20 Marks

1. Differentiate between Recruitment and Selection.
2. What is “Man Power Planning”?
3. Mention any two benefits of Job rotation.
4. Write the components of Pay structure.
5. What do you mean by ‘job specification’?
6. What is Human Resource Accounting?
7. What is “Vestibule Training”?
8. Give the rationale for “Outsourcing”?
9. What is “Six Sigma”?
10. How is Attrition rate calculated?

SECTION B

Answer any FOUR questions. Answer to each question should not exceed 300 words. All questions carry equal marks. 4 x 10 = 40 Marks

11. Explain the managerial functions of Management.
12. Elaborate the various techniques used in Human Resource Planning.
13. Briefly explain the “Management By Objectives”.
14. Write a short note on “Training Evaluation”.
15. Discuss the linkage between CSR and Business Strategy.

SECTION C

Answer any TWO questions. Answer to each question should not exceed 600 words. All questions carry equal marks. 2 x 20 = 40 Marks

16. What is Retention? Explain the retention strategies used in your Field Work Agency.
17. What are the factors affecting the performance appraisal and the problems in performance appraisal?
18. Explain any two current trends in Human Resource Management.
